



Industrial Computers Inc. Return Material Authorization (RMA) Form

Instructions:

1. Please complete this form to return product/material back to Industrial Computers Inc.
2. Once this form is submitted you will receive an acknowledgment via email that we have received your request and are processing your request.
3. A second email will follow within 24 business hours with your RMA# and detailed instruction including our return address.

Please email completed form to support@industrialcomputers.com or fax completed form to (734) 662-2254

Customer Contact Information

Company Name

Contact Name

Address

City State/Province

ZIP/Postal Country

Phone Extension

Fax

Email

Product Details and Information

Important Note About Computer RMAs:

When returning computers please backup your data for each unit. Packaging should be equivalent to that which was used to originally ship the item. Improper packaging may result in shipping damage not covered by the carrier.

Item #1

Describe problems/failure in detail. *(Supply any logon's or passwords if applicable)*

MODEL

#

SERIAL

#

Item #2

Describe problems/failure in detail. *(Supply any logon's or passwords if applicable)*

MODEL

#

SERIAL

#

Item #3

Describe problems/failure in detail. *(Supply any logon's or passwords if applicable)*

MODEL #

SERIAL #

Item #4

Describe problems/failure in detail. *(Supply any logon's or passwords if applicable)*

MODEL #

SERIAL #

Item #5

Describe problems/failure in detail. *(Supply any logon's or passwords if applicable)*

MODEL #

SERIAL #

Item #6

Describe problems/failure in detail. *(Supply any logon's or passwords if applicable)*

MODEL #

SERIAL #